



Auditor General of Ontario releases Special Report on CCACs

Sept 23, 2015 – Home Care Ontario welcomes the report, *Community Care Access Centres—Financial Operations and Service Delivery*, released today by the Office of the Auditor General of Ontario. The Association values the diligence taken to understand the home care sector and to develop recommendations that will contribute to the establishment of a better system of care at home.

Home Care Ontario members have well developed skill and expertise in the front-line 24/7 provision of nursing, therapy and personal support services in the home and were pleased to have provided information as part of the analysis. Association members will be available to the Auditor General and the Ministry to support and participate in further review of costs and service delivery models.

The Roadmap for Home and Community Care established by Minister E. Hoskins in May 2015 provides an excellent framework for advancing the Auditor General’s recommendations and our members will continue to contribute as active participants in the process. Home Care Ontario remains committed to working with all system partners to champion the rights of Ontarians to receive high quality home care services.

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About Home Care Ontario

Home Care Ontario, *the voice of home care in Ontario™*, is a member-based organization with a mandate to promote growth and development of the home care sector through advocacy, knowledge transfer, and member service. Home Care Ontario members include those engaged in and/or supportive of home-based health care. In Ontario, service provider organizations are responsible for providing nursing care, home support services, personal care, physiotherapy, occupational therapy, social work, dietetics, speech language therapy and medical equipment and supplies in the home to individuals of all ages. An estimated 58 million hours of publicly and privately purchased home care service is provided annually across the province.

For more information, contact:

Susan D. VanderBent, CEO

Phone: 905-543-9474 Email: sue.vanderbent@homecareontario.ca

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