

ST. JOSEPH'S HOME CARE IS RECOGNIZED BY ACCREDITATION CANADA WITH HIGHEST ACCREDITATION LEVEL

St. Joseph's Home Care Achieves Accreditation with Exemplary Standing Certification

HAMILTON – St. Joseph's Home Care is proud to announce it has achieved Accreditation with Exemplary Standing with Accreditation Canada.

This certification status milestone means that the organization exceeded the most rigorous requirements of the accreditation program.

"We are delighted with these results and our work continues. Quality improvement is a constant process of examining what we do well and find areas where we can do better," said Jane Loncke, Interim President of St. Joseph's Home Care. "It is by following this continual improvement process that St. Joseph's Home Care can deliver consistent quality client-centred care."

St. Joseph's Home Care is accredited under the Qmentum accreditation program, which focuses quality and safety throughout all aspects of an organization's services—from governance and leadership to direct care and infrastructure—to the benefit of patients, clients, residents, and staff.

SJHC was compliant with all 389 sections of the standard that apply to the organization, having successfully implemented every Required Organizational Practice (ROP)

"Accreditation is important to St. Joseph's Home Care because it gives us an opportunity to examine everything we do each day from the lens of improving the quality of our services for our clients and residents, and providing a safe work environment for our staff," said Ms. Loncke.

The Accreditation Report noted that, during the home visits, the surveyors found that SJHC nurses lived the mission of the Sisters of St. Joseph in their compassionate, respectful and professional relationships with patients. Other key observations included that the Integrated Comprehensive Care program, the Falls Prevention program and the hub and spoke for Assisted Living, are examples of how innovation and creativity in new program design are positively impacting services for frail and vulnerable patient populations across the continuum of health care.

Accreditation Canada is an independent, not-for-profit organization that consults with experts to develop health care standards based on best practices. They provide national and international health care organizations with an external peer review process to assess and improve the quality and safety of the services they provide to their patients and clients based on established and universally recognized standards of excellence.

For more information contact:

Tanya Tomasino

Executive Assistant to President

Phone: (905) 522-6887 ext. 2225

Email: ttomasino@stjhc.ca

ABOUT ST. JOSEPH'S HOME CARE

Established in 1921, St. Joseph's Home Care (SJHC) is a not for profit charity dedicated to providing quality home care, community nursing and personal support services in the Greater Hamilton Area, with services including : nursing, foot care, personal support, therapies, caregiver relief, companionship, home cleaning, home maintenance, snow removal, lawn care, and meal preparation.

ABOUT ST. JOSEPH'S HEALTH SYSTEM

Founded in the healing mission of the Sisters of St. Joseph of Hamilton, St. Joseph's Health System was established in 1991 to meet the challenges of the changing environment for delivery of health and social services and takes pride in a system-wide commitment to caring for the whole person: body, mind and spirit. Member organizations are: St. Joseph's Healthcare in Hamilton, St. Joseph's Health Centre in Guelph, St. Joseph's Lifecare Centre in Brantford, St. Joseph's Villa in Dundas, St. Mary's General Hospital in Kitchener and St. Joseph's Home Care in Hamilton. Each member offers services according to its strengths, from acute care, long-term care, and community care, to rehabilitation, hospice, community outreach, and mental health.