



Membership Criteria

In order to be a Regular Member of Home Care Ontario*, service provider organizations must affirm that they comply with the following:

- Provide access to a Health Professional regulated in Ontario (directly or through equivalency) whose responsibility is to ensure the quality of client care and services
- Maintain current policies and procedures to guide the operation
- Have a valid Canada Revenue Agency Business Number
- Abide by legislated employment standards and human rights codes
- Comply with all employee payments and deductions legally required as an employer
- Provide ongoing in-service and continuing education programs
- Conduct initial and ongoing client assessments
- Participate in reporting mechanisms and care planning for all clients
- Have appropriate retention and destruction of client records and maintenance of a confidentiality of client information policy
- Ontario's Personal Health Information Protection Act, 2004 (PHIPA) and regulations, including the requirement to have privacy and security policies, procedures and training programs in place
- Have insurance coverage for professional and general liability. Determination of insurance converge is the responsibility of the organization, however, Home Care Ontario recommends a minimum coverage of \$2M
- Provide employees with workplace insurance through WSIB Ontario

In addition:

Home Care Ontario supports accreditation by a third-party reviewer as a demonstration of commitment to quality improvement and recommends that members seek this designation.

Note: Membership Criteria may be changed by a decision of the Association's Board of Directors.

For more information, please contact:

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