

Home Care Ontario

The Voice of Home Care in Ontario™

2017 Annual Report



Chair's Report

As Board Chair of Home Care Ontario, it is an honour to present the 2017 Annual Report to membership.

At the national level, the Association was highly supportive of federal Minister of Health, J. Philpott's announcement that Canada will provide \$6 billion over 10 years to expand access to home care and palliative care and improve support to caregivers. This past year has seen a heightened level of legislative change which will transform the provincial health care system and the home care sector.

The passage of the Patients First Act, (December 2016) and the structural change that the Act entails, will transform the primary care and home care systems. In addition, the introduction of the new Canada Caregiver

Credit and the Employment Insurance caregiving benefit will support Canadians caring for critically ill or injured family members.

As Board Chair, I am proud of the work that Home Care Ontario has done to articulate our positions on such important issues as home care connectivity to the rest of the health care system and the key role our members play in supporting excellence in dementia care in Ontario. Our Association policy papers are very well received by government and position our members as thoughtful leaders in public policy discourse. I am joined by my fellow Board members in thanking S. VanderBent, CEO and her team for their diligence and hard work this year. A special thank you to all our Regular and Associate members for your unwavering support for the goal of the Association to be 'the voice of home care in Ontario™'

*Linda Knight
Chair*



Marg McAlister, a long time member of the Home Care Ontario team, announced she will be leaving at the end of June 2017. Marg has played an integral leadership role over many years as both the sector and the Association have grown in prominence and stature across the province. While we are greatly saddened to lose such a strong member of our team, we are also happy that Marg will now have the time and freedom to pursue new avenues and her love of travel and reading. We all thank Marg from the bottom of our hearts for her friendship and never-failing staunch belief in the value of home care to make a difference to the health of Ontarians. We wish Marg great joy and happiness in the future.

2016-2017 Board of Directors



Board of Directors

2016-2017



Front Row: Christine Reno, Past Chair (CBI), Linda Knight, Chair, (CarePartners), Lori Lord, Director (Spectrum Health Care), Sue VanderBent, Home Care Ontario CEO. Back Row: Mary Louise Hall, Director (Circle of Care), Brenda Enright, Director (Home Instead Senior Care) Cindy Harrison, Director (CommuniCare Therapy), Rik Luneburg, 1st Vice Chair (ParaMed Home Health Care), Gaye Moffett, 2nd Vice Chair (GEM Health Care Services Inc.), Sally Harding, Director (Nightingale Nursing Registry), Jennifer Mills, Director (Quinte & District Rehabilitation), Stuart Cottrelle, Secretary-Treasurer (Bayshore Home Health).



CEO Report

2016 - 2017

As CEO of Home Care Ontario, it is a privilege and an honour to present the 2017 Annual Report to membership. On your behalf, the Association continues to play an active role in provincial policy direction responding to many opportunities and challenges over the past year. Home Care Ontario has worked very hard to ensure that the role and value of the frontline home care provider is understood by all sectors, including elected officials and key stakeholders in both government and external associations. Home Care Ontario continues to work on the many aspects of the Roadmap for Home and Community Care, which signals new discussions on Levels of Care and service delivery expectations affecting the sector.



Earlier this year, following our successful Symposium 2016, Home Care Ontario made a key presentation to the LHIN System Strategy Council and from that, organized a successful series of province-wide meetings with LHIN senior staff at the local level. Our Association social media presence continues to grow with continuing outreach through our very active website at www.homecareontario.ca), Twitter Feed with over 3550 followers and LinkedIn account reaching almost 2500 individual health care leaders across the country. The extended reach of social media helps us to continually educate and inform the public about the value of home care to people in the province.

On behalf of the Board of Directors, I want to sincerely thank our Board Chair, Linda Knight for her unwavering support and leadership during an incredible time of change in the Ontario health care system. It continues to be a pleasure and an honour to work and learn from my Board, as we proceed through challenging times together.

Sue VanderBent
CEO



P. Fogolin, President, Empire Club, D. Peterson, former Ontario Premier, D. McNaughton, Canadian Ambassador to United States, CEO S. VanderBent, Empire Club Luncheon, February 2017.



CEO S. VanderBent and Kim Baker, CEO, Central LHIN (third from the left) with Home Care Ontario Members, February 2017, LHIN Meet and Greet.



Committees

Internal Committees of the Board

Finance

Responsible for **monitoring** the process of **financial planning, management** and reporting by working with, supporting and providing **advice** and guidance to the **Secretary-Treasurer** in carrying out his/her responsibilities to the Association.

- Stuart Cottrelle, *Bayshore Home Health* (Chair/Home Care Ontario Secretary-Treasurer)
- Jeff Bond, *CarePartners*
- Julia Chu, *ParaMed Home Health Care*
- John Ross, *Spectrum Health Care*

Private Provider

Responsible for **providing advice** and making **recommendations** on matters expressly related to **privately-funded home** and community care.

- Gaye Moffett, *GEM Health Care Services* (Chair)
- Association Members

Governance & Membership

Responsible for developing **knowledge** and **expertise** and providing **recommendations** regarding matters related to **governance** and membership of the **Association**.

- Jennifer Mills, *Quinte & District Rehab* (Chair)
- Kim Collingwood, *CommuniCare Therapy*
- Sally Harding, *Nightingale Nursing Registry*
- Scott Maloney, *Bayshore Home Health*
- Anthony Milonas, *CBI/We Care Home Health*
- Gaye Moffett, *GEM Health Care*

Committees

Internal Committees of the Board

Information & Resource

Responsible for fostering a culture of **information sharing** through surveys, polls and education to effectively **advance Association priorities**.

- Anthony Milonas, *CBI/We Care Home Health* (Chair)
- Carolyn Acton, *S.R.T. Med-Staff*
- Angela Dye, *Integrated Rehab Professionals*
- Stephanie Hayes, *1to1 Rehab*
- Joan Southam, *CBI/We Care Home Health*



C. Elliott, Patient Ombudsman and CEO S. VanderBent, June 2016

Nominating

Responsible for ensuring, on a continuing basis, that the **Board of Directors** is composed of **qualified** and **skilled** persons capable of, and committed to providing effective **leadership to the Association**.

- Cindy Harrison, *CommuniCare Therapy* (Chair)
- Jennifer Mills, *Quinte & District Rehab*
- Rik Luneburg, *ParaMed Home Health Care*
- Christine Reno, *CBI/We Care Home Health*

Practice Councils

Therapy & Rehabilitation Practice Council

Represents the Association in **provincial initiatives** addressing home care therapy and rehabilitation issues and **seeks feedback** from all **members** regarding **current provincial issues** affecting the delivery of home care **therapy** and **rehabilitation** services.

- Cindy Harrison, *CommuniCare Therapy* (Chair)
- Association Members



Home Care Ontario/OCSA Nursing Practice Council

The Practice Council is a collaborative **forum to advance nursing** practice in **home health care**.

- Cheryl Reid-Haughian, *ParaMed Home Health Care* (Co-Chair)
- Gaye Moffett, *GEM Health Care*
- Holly Quinn, *Bayshore Home Health*
- Cathy Walker, *CarePartners*
- Sue VanderBent, *Home Care Ontario*

OCSA Members:

- Nancy Lefebvre, *Saint Elizabeth* (Co-Chair)
- Joanne Baxby, *Acclaim Health*
- Liz Loftus/Karen Duggan, *VON*
- Deborah Simon, *OCSA*



J. Turner and S. Hayes, 1to1 Rehab, S. VanderBent, Home Care Ontario, The Hon. Michael Coteau, Minister of Children and Youth Services, C. Reno, CBI Home Health, J. Mills, Quinte & District Rehab, K. Pontello, Partners in Rehab, Economic Club of Canada Luncheon, March 2017.

Papers* and Presentations

2016 - 2017

April 2016

LHIN CEO Council Presentation: Capacity Planning – The Home Care Perspective

Presentation: Healthy Canada: Future Care for Canadian Seniors

**Special Needs Strategy in Ontario—A Case for Frontline Service Providers Organizations' Participation*

**Capacity Planning - The Home Care Perspective*

May 2016

Conference Board of Canada Presentation: Providers of Senior Care Services: A Call to Action

**Preparing to Strengthen Patient-Centred Care Health Care in Ontario - Readyng the Home Care Sector*

**Honouring Home Care Nurses, Nurses' Week 2016*

**Home Care Ontario pays tribute to Personal Support Workers, PSW Day 2016*

June 2016

**Physiotherapist Assistants in Home Care, Home Care Ontario/Ontario Physiotherapy Association*

October 2016

Health Quality Ontario/Ontario Palliative Care Network: Transforming Palliative Care through Partnership—Panel Presentation

October 2016

Mississauga LHIN Board Retreat Presentation: Continuing the Path to Excellence

Alliance of Professional Association for Community-Based Therapy Services (APACTS) Board Presentation

**Bringing Home Care into Ontario's Technology Strategy*

November 2016

Presentation on Bill 41, Patients First Act, 2016

December 2016

**The Road Home, Home Care Ontario's 2017 PreBudget Submission*

January 2017

Roundtable with Federal Minister of Health, The Hon. Jane Philpott - **Challenges and Opportunities Related to Home Care in Canada*

**Federal Funding - Home Care Ontario urges funding solution*

February 2017

Central East LHIN Board Presentation

March 2017

**Dementia and Home Care - Advice on Ontario's Dementia Strategy*

Home Care Ontario would like to thank those members who assisted and contributed to the numerous Papers and Submissions written by the Association over the past year:

C. Reid-Haughian, ParaMed Home Health Care

D. Heggart, Bayshore Home Health

J. Ross, Spectrum Health Care

J. Daghli, Bayshore Home Health

J. Padiak, Bayshore Home Health

J. Turner, 1to1 Rehab

C. Gill, CBI/We Care Home Health

H. Quinn, Bayshore Home Health

R. Wood, Acclaim Health



2016 Symposium

Patients First: *A Fine Balance*



I especially enjoyed the Ministry speakers as they give me more insight into the future. The patient perspectives were very interesting and enlightening.



Good Networking. Enjoyable day and very worthwhile!



Best year yet! Well organized and planned out - Congratulations!



Member Outreach

Webinar Wednesdays!

- *The Power of PR and Why your Reputation Matters*, Freedman & Associates Inc.
- *Creating a Culture of Client Engagement Using Standards of Best Practice in Client and Family-Centred Care*, Accreditation Canada
- *Overview of Privacy Legislation in Ontario*, Health Information Technology Services, eHealth Office and Hamilton Health Sciences
- *Patients First Act, 2016 - Strengthening Patient-Centred Care in Ontario*, Ministry of Health and Long-Term Care
- *Gentle Persuasive Approaches: An Innovative Person-Centred Dementia Care Education Program*, Advanced Gerontological Education (AGE)
- *On the Path to Strengthening Client and Family-Centred Care: Best Practices, Tools and Resources*, Accreditation Canada
- *Ontario's Changing Workplaces Review*, Sherrard Kuzz



CEO S. VanderBent, PC Leader Patrick Brown and P. Fogolin, President, Empire Club, Empire Club Luncheon October 2016.

Sherrard Kuzz

In September 2016 Associate Member Sherrard Kuzz held two **webinars for members**.

- *Disability Accommodation Relating to Mental Health and Return to Work*
- *Home Care Providers: Must Travel Time be Paid?*

Updates with CEO Sue VanderBent

Held three times per year, these webinars provide members with an excellent opportunity to virtually 'meet with' CEO Sue VanderBent.



C. Reno, CBI, The Hon. D. Damerla, Minister of Seniors Affairs, L. Lord, Spectrum Health Care, CEO S. VanderBent, Empire Cub Luncheon, January 2017.

Financial Report

2016 - 2017

Stuart Cottrelle
Secretary-Treasurer



As Treasurer, I am pleased to provide this report. For the Fiscal Year ending March 31, 2016 Home Care Ontario finished with a surplus of \$55,567.

Appropriate financial controls are in place and followed for all day-to-day transactions. The Association continues to operate with a lean infrastructure and focuses on work that generates value for membership.

The financial statements indicate that the Association is in a positive operating cash flow and strong financial position. Home Care Ontario continued to contribute to the development of the home care sector in Ontario, investing staff time and resources to address the Patients First Act, and support the transition to the new structure for home care.

For the year ended March 31, 2017, Gilmore and Company, a Chartered Accounting firm, has conducted a Review Engagement. The Review Engagement confirms that the financial statements are in accordance with Canadian generally accepted accounting principles. A full set of the Financial Statements is available to interested members by contacting the Home Care Ontario office.

Statement of Financial Position (as at March 31, 2017)		
ASSETS	2017	2016
Current		
Cash	\$ 351,611	\$ 254,250
Short-term investments	338,668	226,442
Prepaid expenses	5,814	3,014
TOTAL	696,093	483,706
Deposit	-	1,978
Long-term investments	196,404	245,722
Property, plant & equipment	13,243	18,151
	\$ 905,740	\$ 749,557
LIABILITIES		
Accounts payable and accrued liabilities	\$ 28,572	\$ 23,224
Government remittance payable	50,962	40,191
Retention bonus	18,000	9,000
Alzheimer Education Fund	-	2,252
Deferred revenue	357,408	279,659
TOTAL	\$ 454,942	354,326
MEMBERS' SURPLUS	450,798	395,231
	\$ 905,740	\$ 749,557

Staying Connected



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Visit homecareontario.ca to sign up!



House Call, is a bi-weekly electronic news update highlighting matters impacting home care in Ontario.

All Home Care Ontario members receive a copy of this emailer.

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