

Home Care Ontario

The Voice of Home Care in Ontario™

2016 Annual Report

Chair's Report

As Board Chair of Home Care Ontario, it is an honour to present the 2016 Annual Report to the membership. This past year has been one of unprecedented change and opportunities for the Association and the sector.

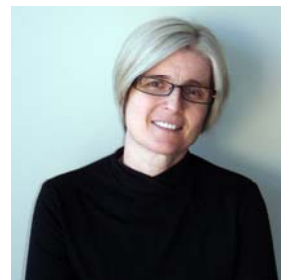
The release of *The Donner Report* (March 2015), two *Auditor General's reports* (September and December 2015) and Minister Hoskins' proposal - *Patients First - A Proposal to Strengthen Patient-Centred Health Care* (Dec 2015) have all identified the need for great change in the health care system and in particular, home and community care. The release of the *Roadmap for Home and Community Care*, has signalled an exciting, and yet challenging, new era of collaborative work for the Association at both the LHIN and Ministry levels.

I am proud to say that the Board of Home Care Ontario has played a significant collaborative role in advocating about sector-wide issues and articulating members' perspectives. Home Care Ontario has produced many fine policy papers and position statements to support excellence in patient care and provide wise counsel and advice to the government of Ontario.

The establishment of our new office at McMaster Innovation Park has been a strong strategic direction and coupled with our growing media presence, including 3,000+ Twitter followers and an expanded and refreshed website, continue to position the Association as the 'voice of home care in Ontario™'.

I know I am joined by my Board in sincerely thanking our CEO, Sue VanderBent and her team (Nancy Cupido, Ruta O'Grady, and Marg McAlister) for their diligence and exceptional response at this time of change. As outgoing Chair, I am proud of the work that we have done together in the past two years and welcome my colleague, Linda Knight as the incoming Board Chair. As Past Chair, I will do everything I can to support Linda in her new role as we continue to address the issues affecting our sector. In closing, I would finally like to thank all our members for their continued support of the Board and its critical work in bringing forward 'the home care voice'.

Christine Reno
Chair



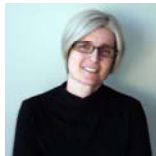
Board of Directors

2015 - 2016

Christine Reno

Chair

CBI/We Care Home Health



Lori Lord

Past Chair

Spectrum Health Care



Linda Knight

1st Vice-Chair

CarePartners



Stuart Cottrelle

Secretary-Treasurer

Bayshore Home Health



Brenda Enright

Director

Home Instead Senior Care



Mary Louise Hall

Director

Circle of Care



Cindy Harrison

Director

CommuniCare Therapy



Tracy Jones*

Director

Preferred Health Care Services



Rik Luneburg

Director

ParaMed Home Health Care



Jennifer Mills

Director

Quinte & District Rehab



Gaye Moffett

Director

GEM Health Care Services



Greg Bechard, Home Instead Senior Care
Resigned April 2016

Debbie Taylor, Circle of Care
Resigned July 2015

* Resigned May 2016



CEO Report

2015 - 2016

As CEO, it is an honour to present this Annual Report to membership. On your behalf, the Association has successfully responded to many challenges over the past year. Home Care Ontario has maintained strong collaborative working relationships with all other provincial associations, MOHLTC Deputy Minister, Dr. B. Bell and staff, and elected members of the Legislature, including the Premier K. Wynne and the Hon. Dr. E. Hoskins, Minister of Health and Long-Term Care.



As we move into the future, Home Care Ontario will continue to develop even stronger working relationships with the LHINs, and the Ministries of Finance and Labour to offer a unique and important perspective on the role and value of both publicly-funded and privately retained home care service from reputable home care providers.

On behalf of the Board, I want to sincerely thank Board Chair, Christine Reno, for her strong and consistent leadership over the past two years. It has been a pleasure and an honour to work with Christine. As a growing organization, we look forward to welcoming our new Chair, Linda Knight, new Board members, and Association members who will begin a challenging new term in 2016/17.

Sue VanderBent
CEO



CEO Sue VanderBent, Premier Kathleen Wynne and Board Chair Christine Reno, March 2016.



Home Care Ontario Past-Chair Lori Lord, Spectrum Health Care, Chair Christine Reno, CBI/We Care Home Health and CEO Sue VanderBent

Committees

Internal Committees of the Board

Finance

Responsible for **monitoring** the process of **financial planning, management** and reporting by working with, supporting and providing **advice** and guidance to the **Secretary-Treasurer** in carrying out his/her responsibilities to the Association.

- Stuart Cottrelle, *Bayshore Home Health* (Chair/Home Care Ontario Secretary-Treasurer)
- Jeff Bond, *CarePartners*
- Julia Chu, *ParaMed Home Health Care*
- Brian Holdcroft, *CBI/We Care Home Health**
- John Ross, *Spectrum Health Care*

Private Provider

Responsible for **providing advice** and making **recommendations** on matters expressly related to **privately-funded home** and community care.

- Greg Bechard, *Home Instead Senior Care** (CoChair)
- Gaye Moffett, *GEM Health Care Services* (CoChair)
- Association Members

Governance & Membership

Responsible for developing **knowledge** and **expertise** and providing **recommendations** regarding matters related to **governance** and membership of the **Association**.

- Anthony Milonas, *CBI/We Care Home Health* (Chair)
- Kim Collingwood, *CommuniCare Therapy*
- Mark Goliger, *Right at Home Canada*
- Sally Harding, *Nightingale Nursing Registry*
- Linda Knight, *CarePartners**
- Scott Maloney, *Bayshore Home Health*
- Jennifer Mills, *Quinte & District Rehab*

* Resigned from the Committee

Committees

Internal Committees of the Board

Information & Resource

Responsible for fostering a culture of **information sharing** through surveys, polls and education to effectively **advance Association priorities**.

- Anthony Milonas, *CBI/We Care Home Health* (Chair)
- Carolyn Acton, *S.R.T. Med-Staff*
- Angela Dye, *1to1 Rehab*
- Krystle Francois, *A-Supreme Nursing & Home Care Services Inc.**
- Stephanie Hayes, *1to1 Rehab*
- Sue Mizzi, *CBI/We Care Home Health**
- Karen Pontello, *Partners in Rehab**
- Joan Southam, *CBI/We Care Home Health*



Nominating

Responsible for ensuring, on a continuing basis, that the **Board of Directors** is composed of **qualified** and **skilled** persons capable of, and committed to providing effective **leadership to the Association**.

- Jennifer Mills, *Quinte & District Rehab* (CoChair)
- Cindy Harrison, *CommuniCare Therapy* (CoChair)
- Lori Lord, *Spectrum Health Care*
- Rik Luneburg, *ParaMed Home Health Care*



Lisa Levin, Chair, Ontario Caregiver Coalition, France Gelinas, MPP, Ken Wong, Caregiver, Sue VanderBent, CEO Home Care Ontario, Joanne Bertrand, Ontario Caregiver Coalition and Abidah Shamji, MS Society of Canada, Family Caregiver Day Bill, Queen's Park Press Conference, November 4, 2015.

* Resigned from the Committee

Practice Councils

Therapy & Rehabilitation Practice Council

Represents the Association in **provincial initiatives** addressing home care therapy and rehabilitation issues and **seeks feedback** from all **members** regarding **current provincial issues** affecting the delivery of home care **therapy** and **rehabilitation** services.

- Caroline Gill, *CBI/We Care Home Health* (Chair)
- Association Members

Home Care Ontario/OCSA Nursing Practice Council

The Practice Council is a collaborative **forum** to **advance nursing** practice in **home health care**.

- Cheryl Reid-Haughian, *ParaMed Home Health Care* (Co-Chair)
- Marina Gibson, *ParaMed Home Health**
- Katherine Grant-Brown, *Bayshore Home Health**
- Gaye Moffett, *GEM Health Care*
- Holly Quinn, *Bayshore Home Health*
- Cathy Walker, *CarePartners*
- Sue VanderBent, *Home Care Ontario*

OCSA Members:

- Nancy Lefebvre, Saint Elizabeth (Co-Chair)
- Joanne Baxby, Acclaim Health
- Deborah Simon, OCSA

* Resigned from the Committee

HOME CARE
ONTARIO

OCSA
Ontario Community
Support Association

RN Prescribing

Home Care Ontario & Ontario Community Support Association
Submission to the Health Professions
Regulatory Advisory Committee
February 2016

Introduction

The government has confirmed the intention to expand the Registered Nurse (RN) scope of practice.

Special Needs Strategy in Ontario - A Case for Frontline Services Provider Organizations' Participation

Issue: The aim of improving how families of children and youth with special needs access the services they need, as close to home as possible, is compromised by the absence of service provider organizations (SPOs) at the planning tables.

Background
School Health Support Services (SHSS) were initiated in 1984 with the intent of ensuring that no school-aged child would be denied access to education because of special health support needs during school hours.¹ Since inception, the Community Care Access Centres (CCACs)², ultimately accountable to the Ministry of Health & Long-Term Care (MOHLTC)³ have had the mandate for delivery of SHSS.

Because of the nature of services and the age of the clients, the Ministry of Education (EDU)

Papers and Presentations

2015 - 2016

June 2015

Municipal Retirees of Ontario
Panel Presentation

Enabling Palliative Care at Home

July 2015

Family Caregivers—The Essential Ingredient to Successful Health Care Transformation

Submission to MOHLTC - Proposed Amendments under the Home Care and Community Services Act, 1994

August 2015

Self-Directed Care: Balancing Individual Autonomy and Value Based Home Care

September 2015

Submission and Presentation to Ministry of Labour - Changing Workplaces Review

October 2015

Pioneering New Approaches and Ideas for Community Health & Safety, PSW Health & Safety Survey, OCSA Conference

Special Needs Strategy in Ontario - A Case for Frontline Services Providers Organizations' Participation

November 2015

Submission to the WSIB Rate Framework Reform Consultations

Supplementary Submission to Changing Workplaces Review

December 2015

Protecting Seniors at Home

Funding and Resourcing of a Strong Publicly Funded Home Care Delivery System for Long Term Health System Sustainability Panel, Canadian Alternate Level of Care Conference

January 2016

2016 Pre-Budget Submission and Presentation to The Hon. Charles Sousa, Minister of Finance

Round Table with J. Yurek, MPP, PC Health Critic

February 2016

MOHLTC Roundtable, Patients First Discussion Paper—Proposal to Strengthen Patient-Centred Health Care in Ontario

RN Prescribing Submission to HPRAC

April 2016

Capacity Planning – The Home Care Perspective Presentation to LHIN CEO Council

Presentation - Healthy Canada: Future Care for Canadian Seniors

Home Care Ontario would like to thank those members who assisted and contributed to the numerous Submissions written by the Association over the past year:

A. Anderson, Bayshore Home Health

D. Bakti, ParaMed Home Health Care

J. Bond, CBI/We Care Home Health

J. Daglish, Bayshore Home Health

C. Gill, CBI/We Care Home Health

Y. Griggs, Alert/Best Nursing

B. Rankin, ParaMed Home Health Care

D. Swartz, CBI/We Care Home Health

J. Turner, 1to1 Rehab

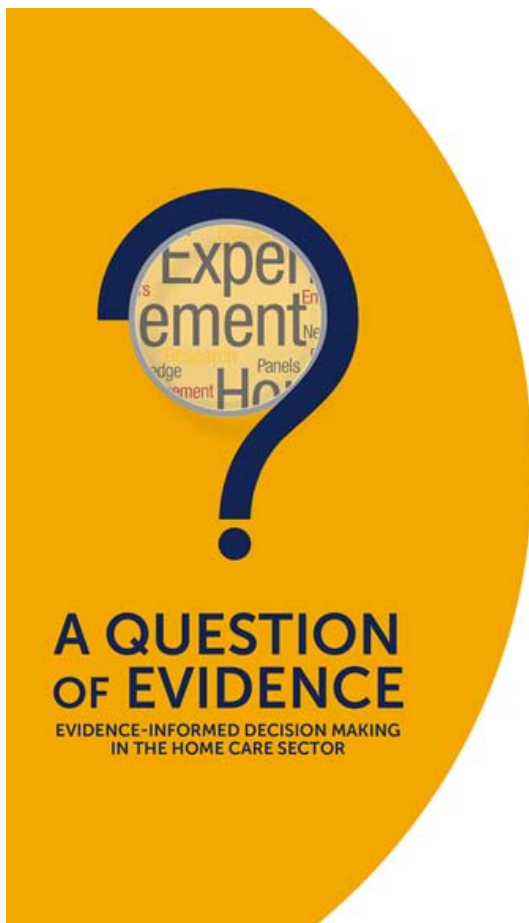
P. Wannamaker, Community Advantage Rehabilitation



Events



In **May 2015**, Home Care Ontario **moved** to its new home at McMaster Innovation Park, Hamilton. The **new office** has been very conducive to a **productive work** and external **meeting** environment.



In **June 2015**, Home Care Ontario co-hosted a successful joint forum with the **Canadian Home Care Association**

'A Question of Evidence'

With **keynote presentations** from **Dr. John Lavis** (Canada Research Chair in Evidence-Informed Health Systems, McMaster Health Forum) and **Dr. Samir Sinha** (Director of Geriatrics, Mount Sinai and University Health Network Hospitals) the day-long event provided an opportunity for information sharing about effective approaches to **embedding evidence-informed decision making** into practice at the policy, management and patient level. There were also several **panel presentations** that were well received.



Member Outreach

Webinar Wednesdays!

Research Month 2015

November 2015 was designated as 'Research Month' at the Association. Several Researchers presented their **home care related information**. All presentations are available on the website: <http://www.homecareontario.ca/members-site/news-events/events/event-presentations>.

- ***The Personal Support Algorithm***: linking assessment and service allocation in home and community care, C. J. Sinn, University of Waterloo
- ***PSW Health & Safety Matters*** Survey Results Worker & Safety Training, C. Brookman, Lead for MoL Funded Research Grant
- ***Understanding Structures of Home-Based Care Delivery***, Dr. A. Tourangeau, University of Toronto and Edith Cowan University, Perth, Australia; M. Saari, PhD Candidate; E. Patterson, PhD Candidate
- ***Innovative Community-Based Approaches to Promote Optimal Aging*** for Older Adults with Multiple Chronic Conditions and their Caregivers, R. Valaitis, McMaster University; M. Markle-Reid, McMaster University

Updates with CEO Sue VanderBent

Held three times per year, these webinars provide members with an excellent opportunity to virtually 'meet with' CEO Sue VanderBent.

Sherrard Kuzz

In September 2015, Associate Member Sherrard Kuzz held two **webinars for members**.

- *Best Employee Practices*
- *Navigating the Duty to Accommodate*



Minister of Finance, the Hon. C. Sousa, Empire Club Speech, February 2016.



PC Leader Patrick Brown and CEO Sue VanderBent, Empire Club Luncheon November 2015.

Financial Report

2015 - 2016

As incoming Treasurer, I am pleased to provide this report. For the Fiscal Year ending March 31, 2016 Home Care Ontario finished with a surplus of \$32,613.

Appropriate financial controls are in place and followed for all day-to-day transactions. The Association continues to operate with a lean infrastructure and focuses on work that generates value for membership.



The financial statements indicate that the Association is in a positive operating cash flow and strong financial position. Home Care Ontario continued to contribute to the development of the home care sector in Ontario, investing staff time and resources to Home Care Ontario's response to the Patients First Strategy.

For the year ended March 31, 2016, Gilmore and Company, a Chartered Accounting firm, has conducted a Review Engagement. The Review Engagement confirms that the financial statements are in accordance with Canadian generally accepted accounting principles. A full set of the Financial Statements is available to interested members by contacting the Home Care Ontario office.

*Stuart Cottrelle
Secretary-Treasurer*

Statement of Financial Position (as at March 31, 2016)		
ASSETS	2016	2015
Current		
Cash	\$ 254,250	\$ 271,739
Short-term investments	226,442	126,236
Prepaid expenses	3,014	2,291
TOTAL	483,706	400,266
Deposit	1,978	1,978
Long-term investments	245,722	338,069
Property, plant & equipment	18,151	1,826
	\$ 749,557	\$ 742,139
LIABILITIES		
Accounts payable and accrued liabilities	\$ 23,224	\$ 22,993
Government remittance payable	40,191	38,544
Retention bonus	9,000	38,749
Alzheimer Education Fund	2,252	2,252
Deferred revenue	279,659	276,983
TOTAL	354,326	379,521
MEMBERS' SURPLUS	395,231	362,618
	\$ 749,557	\$ 742,139

Staying Connected



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If you want to know immediately when news, publications, events and other items are posted on the Home Care Ontario website, subscribe to our RSS feeds.



Visit homecareontario.ca to sign up!



House Call, is a bi-weekly electronic news update highlighting matters impacting home care in Ontario.

All Home Care Ontario members receive a copy of this emailer.

info@homecareontario.ca



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